

The logo consists of three vertical bars of increasing height from left to right, colored in a gradient of blue.

# Condo Master<sup>TM</sup>

## E-Payment



## E-Payment

### E-payment Is An Additional Add-on Module

That allows **owners to make payment directly** inside Condo Master.

After making payment, the system will **generate an official receipt to the owner** automatically.

The **payment transaction will also be updated** into the accounting system in Condo Master.



**Condo Master / Veemios is integrated with Fiuu** (formerly known as Razer Merchant Services).

Fiuu (previously Razer), is Southeast Asia's widest integrated merchant services provider

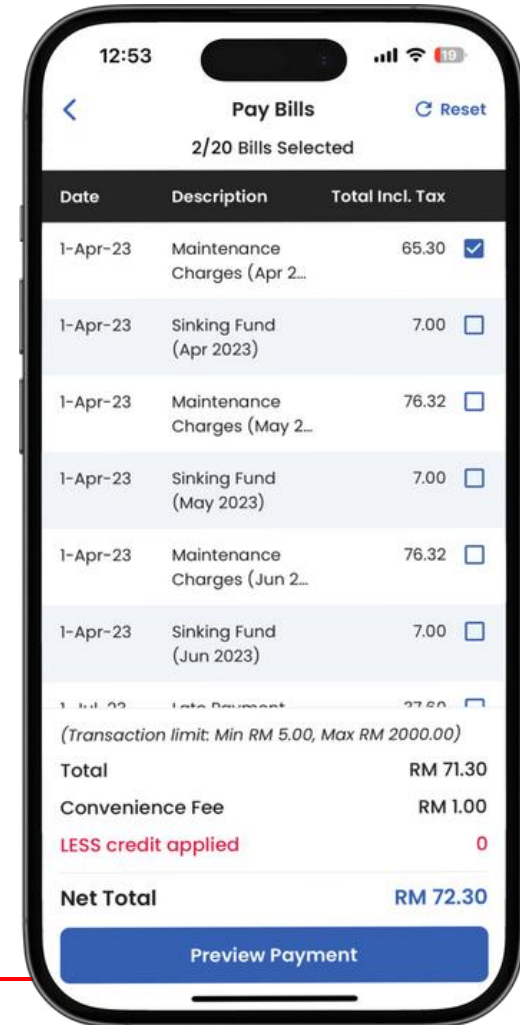
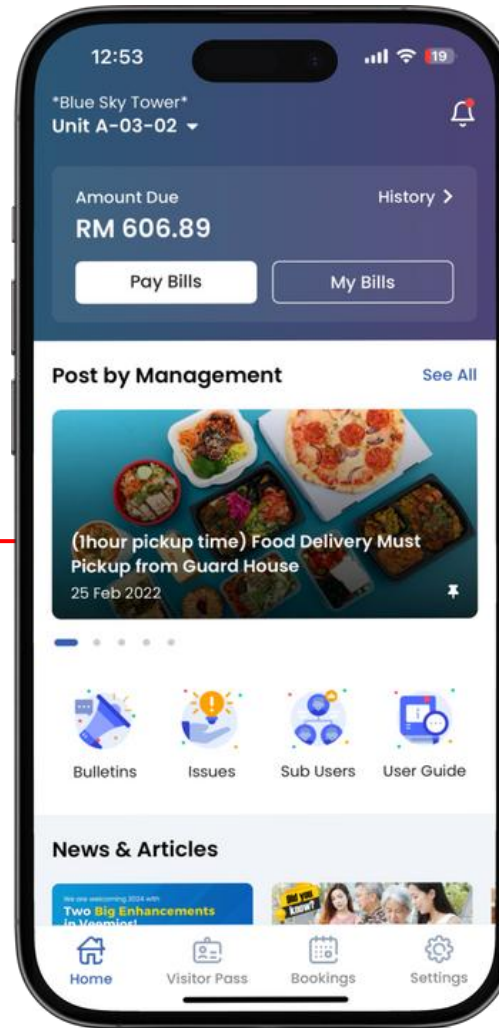
**Website: <https://fiuu.com>**



## E-Payment in Veemios App

**E-Payment** is also available in our **Veemios mobile app** for owners and tenants to make payment.

- View Amount Due
- List of Bills
- History of Payment



Select Bill Items

# E-Payment in Condo Master (Mobile)

With the **E-Payment module activated**, any owner can log in to Condo Master to view and make payments directly in the system.

Pay on mobile devices

**Sinking Fund** RM6.00  
**Insurance** RM933.00  
**Quit Rent** RM0.00  
**Mailing Address:**  
 10 Lebuhr Acheh  
 10150 George Town, Penang, Malaysia

**CAR PARKS / LOCKERS**

Lot No	Type	Assignment
A20	Locker	Accessorized
L1-20	Carpark	Accessorized

**PAYMENT**

**Amount Due** RM 549.05 **Pay** **Bills**

**PAYMENT HISTORY**

Receipt No	Date	Amount	Status
BS-00223	Oct 6, 2023	140.20	OK
BS-00222	Oct 6, 2023	2,446.29	OK
BS-00187	Feb 23, 2023	446.90	OK
00140	Nov 4, 2013	598.95	OK
00100	Jul 4, 2013	598.95	OK
00060	May 4, 2013	594.00	OK
00020	Jan 4, 2013	594.00	OK

**View all receipts**  
**E-Payments**

Select bill items

**E-Payment User Guide**  
 Transaction limit: Min RM 1.00, Max RM 2,000

**Unit No** \* A-05-1  
**Name** \*  
**Email** \*  
**Phone** \*

**Outstanding Bills**  
 (All currencies are in RM)

Bill Date	Description	Total Incl Tax
1-Apr-24	Maintenance Charges (Apr 2024)	80.00
1-Apr-24	Sinking Fund (Apr 2024)	28.00
<b>Total</b>		108.00
<b>Net Total</b>		108.00

**Reload List** **Next: Preview Payment**

## E-Payment in Condo Master (Desktop)

Pay on desktop PC

**Make Payment**

Unit No: A-05-1 Date: 03-Jul-2024

Name:

Email:

Phone:

Transaction limit: Min RM 1.00, Max RM 2,000

Amount (RM): 924.00

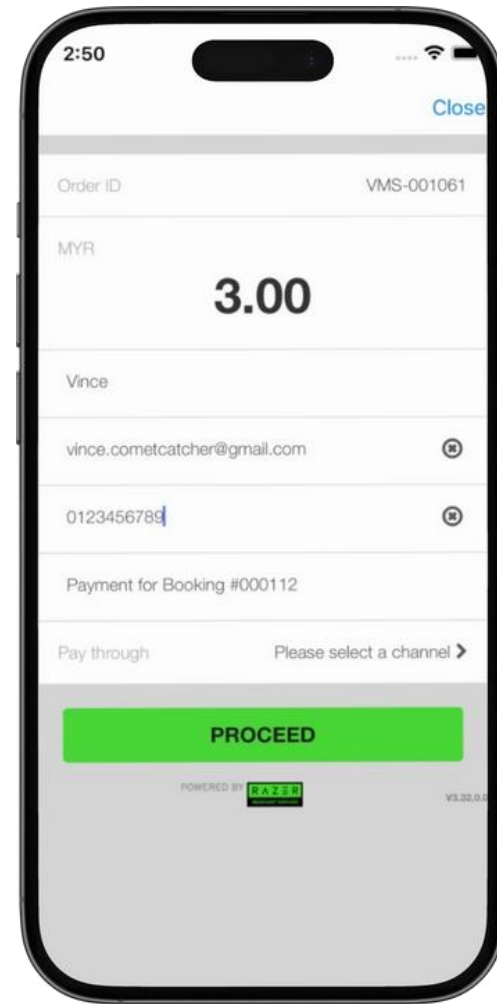
**Outstanding Bills**  
(All currencies are in RM)

Invoice Date	Description	Period	Amount
2-Jul-24	Maintenance Charges (Jul 2024)	Jul 2024	280.00
2-Jul-24	Sinking Fund (Jul 2024)	Jul 2024	28.00
2-Jul-24	Maintenance Charges (Aug 2024)	Aug 2024	280.00
2-Jul-24	Sinking Fund (Aug 2024)	Aug 2024	28.00
2-Jul-24	Maintenance Charges (Sep 2024)	Sep 2024	280.00
2-Jul-24	Sinking Fund (Sep 2024)	Sep 2024	28.00
<b>Total</b>			924.00
<b>Net Total</b>			924.00

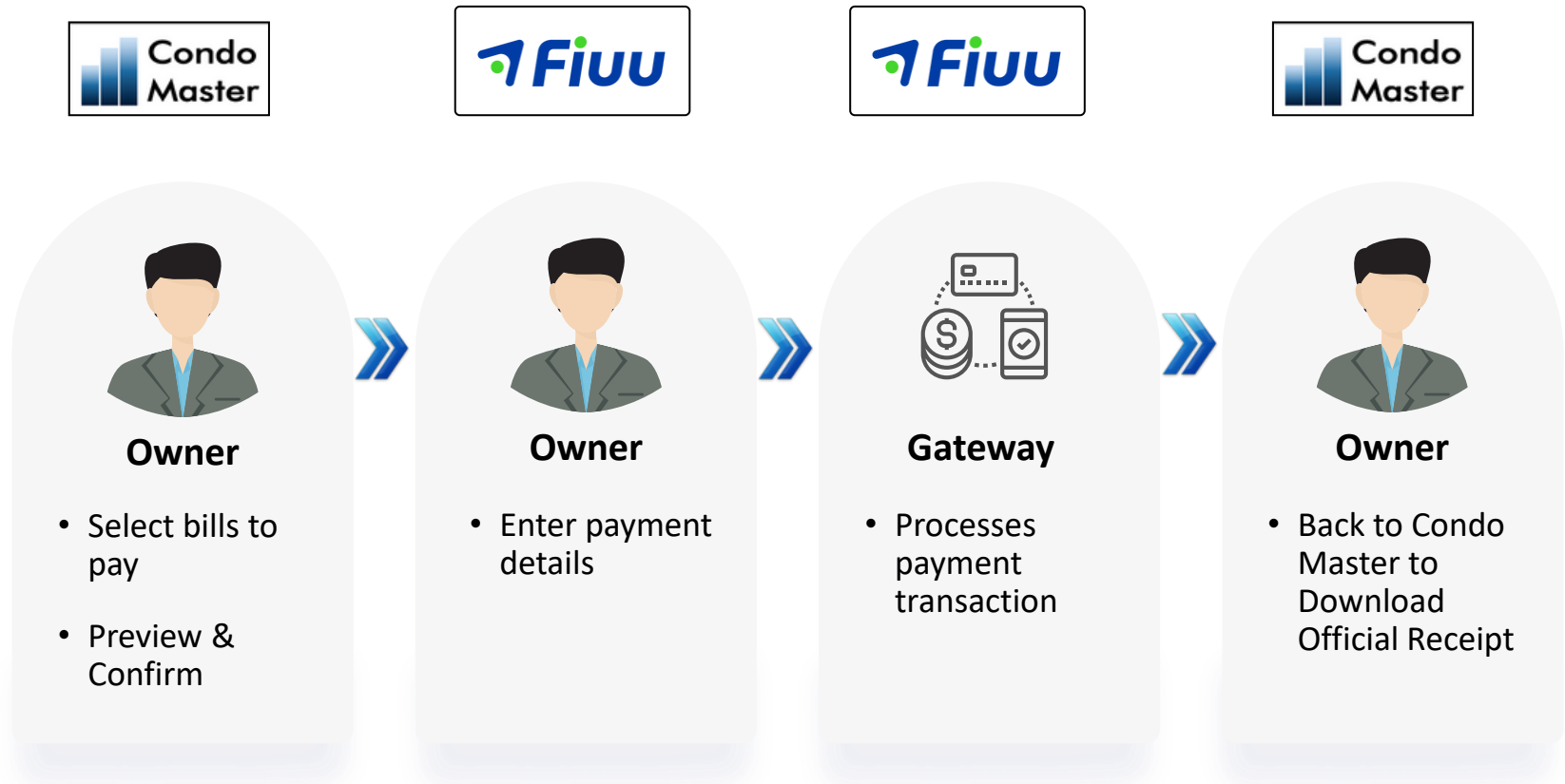
Reload List Next: Preview Payment



## Fiuu Payment Gateway



## Payment Flow



## Settlement

Payment settlement is directly to the Management (e.g., MC or JMB) bank account.

Condo Master does not hold the monies collected.



Owner's Bank



Fiuu's Bank



JMB/MC's Bank

**Credit Card:** Every Thursday




**FPX:** Every Monday and Thursday

**\*\* minimum settlement amount is RM100**





## Transaction Charges

	One-Time Setup Fee	RM 1000	} Charged by and payable to Comet Catcher Sdn Bhd
	Annual Renewal Fee	RM 500	
	Processing Charges	↓	

Visa / Mastercard (credit card): 1.5% (LOCAL) 3.5% (FOREIGN)	<b>E-Wallets Online</b>  (a) DuitNow QR Online 1.5% (b) Boost Online 1.5% (c) GrabPay Online 1.5% (d) TNG Digital Online 1.5% (e) ShopeePay Online 1.5%
Visa / Mastercard (debit card): 1.2% (LOCAL) 3.5% (FOREIGN)	
FPX B2C (per transaction) : RM 1.00	
FPX B2B (per transaction) : RM 2.00	

## Benefits



### For Owners

- ✓ Make payment **24/7 from anywhere** in the world
- ✓ Get **official receipt** after making payment
- ✓ **No more Late Payment Fees** for making last minute payment on a NON-WORKING DAY or AFTER WORKING HOURS



### For Management

- ✓ **Lowest credit card/debit card rates** from any online payment gateway.
- ✓ **No more UNKNOWN DEPOSITS**  
It is a very common to have a lot of unknown deposits on bank statements because many owners forgot to email their bank-in slip or IBG transaction slips; or they forgot to mention in their email the necessary details such as UNIT NUMBER or the OWNER'S NAME.
- ✓ **No more bogus IBG transactions**  
IBG transaction slips can be manipulated, and IBG transactions can sometimes fail.
- ✓ **No double job**  
Official receipts are issued automatically by the system. No need for additional work to key in receipts into accounting system.



For further information:

Sales: [sales@condo-master.com](mailto:sales@condo-master.com)

Support: [support@condo-master.com](mailto:support@condo-master.com)



[www.condo-master.com](http://www.condo-master.com)